



Product Collection Name: Ackland™ – Rigid Core LVT

Product Form: Vinyl Tile

WARRANTY

Ackland warrants to the original purchaser only that it's Rigid Core LVT, will be free from manufacturing defect, and this product's wear layer will not wear through the decorative layer under normal use for a period as stated under from the date of purchase. Defect is defined as shortfall in the product to perform to specifications as disclosed in the product or trade literature, and within industry allowable tolerance.

Ackland – 6.5mm/20mil = Lifetime limited residential (**with dent warranty***) , 20 year limited light commercial,15 year limited commercial.

*Will not indent from normal, everyday household use for the life of the product. (Normal household use is defined as no indentation greater than 2MM in depth in the product from normal household use and drops from no more than a 6' height from the floor)

This warranty is the sole warranty extended for this product. The warranty does not cover:

- Improper installation – includes issues relating to installing the wrong product, unsuitable sub floor, improper conditioning of jobsite and flooring material, technique, adhesives, extreme temperatures and sun light during installation etc.
- Improper use or abuse - includes issues from mishandling the product, physical or chemical abuse, improper care and maintenance, leaks from appliances and plumbing, high heels, pet nails, mats or area rugs constructed of rubber or PVC, installing residential product in a commercial environment etc.
- Fading or discoloration or other damage due to excessive temperatures or sunlight.
- Flooring installed on stairs.

Ackland disclaims any and all other warranties, express or implied, including but not limited to, warranties of merchantability or fitness for a particular purpose.

Ackland LVT is a manufactured product, and is subject to variations due to an inherent variability in raw materials and production processes. Certain tiles may have higher levels of variations. All material should be inspected prior to installation. Visual defects or nonconformities apparent prior to installation will void this warranty. All warranty claims must be reported immediately. Failure to report the warranty claim within 30 days of defect discovery will void this warranty.

Ackland's liability under any theory of liability (whether contract, tort, strict liability or otherwise) shall be limited to the sole and exclusive remedy of replacement of defective goods FOB Ackland facility or, at Ackland's option, refund of the purchase price of such defective goods. If product is unavailable or discontinued, Ackland reserves the right to select and supply similar material. The warranty does not cover all other costs, incidental and consequential damage including loss of use of the property.

Buyer acknowledges and agrees that the foregoing conditions and limitations are an essential basis for Buyers agreement with Ackland. Any suit or other legal action that the Buyer may bring against Ackland arising out the sale of this tile must be filed within **30 days** from the date of Ackland's alleged breach. Buyer's failure to file within this stipulated period shall be deemed to act as waiver and time bar for any and all claims against Ackland.

This warranty gives you specific rights and you may also have other rights, which vary from state to state.

All inquiries concerning the above may be sent to:

support@acklandsurfaces.com

OR

Ackland Surfaces Inc.
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Orange, CA. 92865